

Privacy Statement on Camera Surveillance

The Salvation Army strives to process and to manage personal data in such a way that your privacy is assured. In this privacy statement, we would like to explain to you how we do this in relation to camera surveillance.

May 2024, version 1.0

Application

This privacy statement applies to the processing of personal data from camera surveillance in and around the premises of The Salvation Army in The Netherlands¹ where reference is made to this privacy statement.

Purposes

Your personal data may be processed by us in the form of camera images in which you are recognisably depicted. We may use these camera images for the following purposes:

- Ensuring the safety of staff, volunteers, participants, clients, visitors and suppliers;
- Security of buildings and grounds;
- Security of affairs that take place in buildings or grounds;
- The recording of incidents, carrying out (or having carried out) investigations into these and being able to provide proof of (potentially) punishable acts.

Camera surveillance in connection with measures restricting freedom as a part of obligatory care falls outside of the scope of this privacy statement. If this is applied, the participant shall be informed about this separately.

Basis

We can use camera images for the above-mentioned purposes on the basis of our justified interest, your permission or a legal obligation resting on us.

Our justified interest lies in that we want to protect persons and property. We have an actual real interest in this, for which it is necessary for us to employ camera surveillance. Our interest in protecting persons and property through camera surveillance is weightier than the intrusion into privacy that we make in this way. In order to be able to ensure this, we may have taken various measures such as only placing cameras in spaces in which this might be expected, and the restriction of access to the camera images. You can object to our processing of your personal data on the basis of our justified interest. In that case we will only continue the camera surveillance if compelling justified reasons for this exist.

¹ The Salvation Army consists of about 400 sites and, for the purposes of this privacy statement, nine legal entities: The Salvation Army Foundation (Chamber of Commerce (CoC) no.: 41208155), The Salvation Army Welfare and Health Care Foundation (CoC no.: 41208154), The Salvation Army Youth Protection & Rehabilitation Foundation (CoC no.: 63300664), The Salvation Army Services Foundation (CoC no.: 39057343), The Salvation Army Fund-raising Foundation (CoC no.: 41208153), The Salvation Army Church (CoC no.: 51863820), The Salvation Army ReShare (CoC no.: 39086449), The Salvation Army Housing Wealth Foundation (CoC no.: 78345987) and The Salvation Army Scouting Association (CoC no.: 63290200).

If it is possible and workable, we may ask for your permission. This means we may for example ask for permission to share camera images in which you are recognisably depicted with third parties or to make certain recordings. At any moment, you can again withdraw permission once granted.

It may be that we are legally obliged to process your personal data for the above-mentioned purposes. For example, we may be legally obliged to provide camera images to the police or the judiciary in the context of a criminal investigation.

Hidden cameras

In exceptional cases, we may make use of hidden cameras. We only do this if it is not possible to put an end to unsafe situations in another way. In all other cases, we will inform you about the camera surveillance.

When we make use of hidden cameras, we do so in such a way that the infringement of your privacy is as limited as possible and relevant safeguards have been applied.

Retention period

The Salvation Army does not retain your data for longer than necessary for the purposes for which they have been collected. Specifically for camera surveillance, it is the case that we retain camera images for a maximum of four weeks. We may retain camera images for longer if this is necessary in connection with a (suspected) (security) incident.

Disclosure to third parties

We may share camera images with third parties. For example, a provider who manages our camera systems is granted access to your personal data. In addition, we may share camera images with third parties if we consider this necessary in connection with, for example, a (suspected) (security) incident. For instance, we may share camera images with the police, judiciary, supervisory bodies or (legal) representatives. We may do this voluntarily (for example to support a statement) or be legally obliged to do so (for example by an official demand). We shall not provide third parties with more of your personal data than necessary.

If relevant, we have made agreements with all these third parties in order to ensure that they deal with your personal data in a careful manner.

International transmission

In principle, we shall not transfer camera images to countries outside the European Economic Area (EEA).

Your privacy rights

On the basis of privacy legislation, you have the right to request of us access, supplementation, rectification or deletion of your personal data or restriction in the processing of your personal data through camera images. In addition, you have the right to object to certain processing, to request us to transfer your data to a third party and to withdraw your permission. You can exercise your privacy rights by submitting a request to one of our members of staff with whom you already have contact, such as your personal supervisor. In addition, you can also do this by contacting the national privacy team by e-mail (privacy@legerdesheils.nl) or post (The Salvation Army, attn Privacy Officer, P.O. Box 3006, 1300 EH Almere).

Questions and complaints

We will, of course, be pleased to help you if you have any questions or complaints about the handling of your personal data. For this, you can contact our national privacy team through the contact form on the website ([Contact form 'Questions and complaints about privacy'](#)) or by e-mail (privacy@legerdesheils.nl) or post (The Salvation Army, attn Privacy Officer, P.O. Box 3006, 1300 EH Almere). Naturally you can also always contact of Data Protection Officer (see the contact details below).

Should we not be able to reach an agreement, you can always submit a complaint to the [Personal Data Authority](#).

Data Protection Officer

The Salvation Army has appointed a Data Protection Officer. You can contact our Data Protection Officer by e-mail (fg@legerdesheils.nl) or post (The Salvation Army, attn Privacy Officer, P.O. Box 3006, 1300 EH Almere).

Amendments to privacy statements

It may be that we change the way we handle your personal data. In that case, we will also change the relevant privacy statements. We would advise you to check regularly whether we have published a new version, and we will do our best to pass on to you any important or major changes.

Relevant legal entities

The Salvation Army Welfare and Health Care Foundation
Spoordreef 10
1315 GN Almere
Chamber of Commerce no.: 41208154

The Salvation Army Youth Protection & Rehabilitation Foundation
Spoordreef 10
1315 GN Almere
Chamber of Commerce no.: 63300664

The Salvation Army Services Foundation
Spoordreef 10
1315 GN Almere
Chamber of Commerce no.: 39057343

The Salvation Army ReShare
Koopvaardijweg 15
4906 CV Oosterhout
Chamber of Commerce no.: 39086449

The Salvation Army Fund-raising Foundation
Spoordreef 10
1315 GN Almere
Chamber of Commerce no.: 41208153

The Salvation Army Church
Spoordreef 10
1315 GN Almere
Chamber of Commerce no.: 51863820